



**770.425.7957**

***Our Returns/Exchange Policy:***

You may feel free to exchange any unworn/unlaundered items purchased from Go Team Merchandise. An exchange shipping charge of \$6.99 will apply to all exchanges. Please use the grid below for exchange/return information. You may return most items sold by Go Team Merchandise within 30 days of delivery for a full merchandise refund (excluding shipping charges). We'll also pay the return shipping cost if the return is a result of our error, or that of a drop-ship from the manufacturer.

**We cannot accept returns of certain items, including:**

- Any item that is worn or laundered.
- Any item not returned in its' original packaging with UPC tags/labels attached, etc.
- Items that are returned more than 30 days after purchase may be subject to a restocking fee (20%) upon approval of return.
- Any item that is not in its original condition, is damaged (not caused by manufacturer), or is missing parts will not be refunded.
- Any order returned in whole or in part that included free shipping (and falls under the free shipping purchase minimum) will have a shipping charge equal to a normal applicable shipping fee deducted from the total refund.
- ***Any Custom*** made embroidered item shipped directly from the manufacturer listed as a custom embroidered product all sales final.

**Return Shipping:**

We recommend using USPS Postal (Insured/Signature Required) for your protection which assures that we have received the product for return/exchange. Although these services are very reliable, they do experience loss and damages.

**Exchanges: Please make Check payable to C&R Marketing (\$6.99)**

Attn: Exchange/Returns Dept. (Choose One Please)  
 C & R Marketing & Dist.  
 2734 Summers St  
 Kennesaw, GA 30144

Please Fill-In Exchange/Return Information Below

Product Code	Color	New Size	Reason Code	(Circle One Please)
				Exchange/Refund
				Exchange/Refund
				Exchange/Refund
				Exchange/Refund

**Reason Codes:**

- |                         |                          |                          |
|-------------------------|--------------------------|--------------------------|
| 01 – Wrong item sent    | 06 – Changed mind        | 11 – Ordered too many    |
| 02 – Wrong item ordered | 07 – Gift – already have | 12 – Gift – did not like |
| 03 – Wrong size sent    | 08 – Received too late   | 13 – Priced too high     |
| 04 – Wrong size ordered | 09 – Damaged             | 14 – Performance         |
| 05 – Did not fit        | 10 – Did not like        | 15 – Quality             |